



FasTrak® Customer Service Center
 PO Box 26926
 San Francisco, CA 94126
www.bayareafastrak.org
 1-877-BAY-TOLL (1-877-229-8655)
 Fax 1-415-956-1663

Account Closure Form	
FasTrak Account Number	
Company*	
Name	
Address	
City, State, ZIP	

Number of Toll Tags Returned?	
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Important: Toll tags MUST be returned with your account closure request. A \$20.00 fee will be charged for each unreturned toll tag. No additional credits/refunds will be given if toll tags are returned after the account is closed.

Refund Address: (if different from above)

Company*	
Name	
Address	
City, State, ZIP	

Note: Refunds will be processed in approximately 30 days to allow for posting of transactions after request is submitted. For cash/check accounts, refunds will be made by check. For credit card accounts, a credit will be issued to the credit card on the account.

Signature:

<i>All parties listed on account must sign*</i>		Date:	
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**For a business account, an Account Closure Form must be signed by the contact listed on the account. If there are multiple contacts listed, only one contact is required to sign the Account Closure Form. If there are no contacts listed, a letter requesting to close the account on business letterhead, must be submitted and signed by an officer of the company.*

Reason for Closure:

- Moving (New Address Provided Above)
- Changed Job/Retire
- Death of Account Holder
- Not Happy with Service

**Please include a copy of the death certificate for deceased individuals. If an estate has been established please, provide a copy of the Power of Attorney.*

<input type="checkbox"/> Other (Please Explain):	
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Please rate our customer service:

- Excellent Above Average Average Poor

<i>OFFICE USE ONLY</i>	
Closing Balance: \$ _____	Toll Tag Deposit \$ _____
Method of Payment: <u>Cash/Check</u> <u>Visa</u> <u>MasterCard</u> <u>Amex</u> <u>Discover</u>	
Total Refund: \$ _____	
CSR: _____	Date: _____ Finance Initials: _____