



FasTrak® Customer Service Center  
P.O. Box 26926 | San Francisco, CA 94126  
877-BAY-TOLL (877-229-8655)  
415- 974-6356 (FAX)  
(+1) 415-486-8655 (Outside the United States)  
bayareafastrak.org

Effective 3/1/2026

## LICENSE PLATE ACCOUNT AGREEMENT

Please read this License Plate Account Agreement ("Agreement") carefully. By opening a License Plate Account to pay for San Francisco Bay Area bridge tolls you agree to the following terms:

**General:** This Agreement with the Bay Area Toll Authority ("BATA") and the Golden Gate Bridge, Highway and Transportation District ("District"), collectively referred to in this Agreement as "the Agencies," allows you to pay for toll transactions on the Golden Gate, Antioch, Benicia-Martinez, Carquinez, Dumbarton, Richmond-San Rafael, San Francisco-Oakland Bay, and San Mateo-Hayward bridges by opening a License Plate Account and providing the requisite information in connection with your Application (as defined below). Failure to provide proper payment on these facilities or create the required type of account will result in toll or other violations and additional fees and penalties.

This Agreement accompanies and is part of each License Plate Account application ("Application"), which is available at: <https://www.bayareafastrak.org/en/support/forms.shtml>.

### You agree to:

- Pay all the tolls charged to your License Plate Account.
- Obey all applicable laws, regulations, ordinances, and policies relating to the State-owned toll bridges and the Golden Gate Bridge, while observing posted speed limits.
- Promptly review your statement and notify the FasTrak® Customer Service Center ("CSC") of any questions regarding charges. Charges not questioned within 30 days of notice will be deemed valid.
- Promptly report any changes to your name, email/ mailing address, telephone number, vehicles, license plate numbers, and, if applicable, credit card number, and expiration date, and any other information when that new information is first known. (See contact information below.) However, where a credit card number is associated with your account, the FasTrak® Customer Service Center will attempt to obtain an updated expiration date from BATA's credit card processing contractor before the credit card expires. If the attempt fails, you will be notified at the email address listed on your account or via mail if no email address is available or if you have indicated mail is preferred, and you will be requested to provide the updated expiration date. You remain liable for all tolls charged to the vehicle on your account until you have notified the Customer Service Center of any changes in vehicle ownership.

### Payment Method, Minimum Account Balance, Fees and Charges:

1. Your account will not be charged until after crossing the toll facility.
2. If you select the credit card option you authorize BATA to charge your credit card the amount of each toll, plus any applicable transaction fees.
3. You may also pay by cash or check. In such case, you must prefund the account by maintaining a minimum balance sufficient to pay for the full amount of one toll. Pre-funding the account is optional if you authorize BATA to charge your credit card. Partial tolls will not be charged to the account.
4. Crossing the toll facilities covered by this agreement with insufficient funds in your account will first result in invoices for toll charges incurred being sent to the vehicle's registered owner. Invoices not paid by the invoice due date as shown on the invoice will be processed as violations that are subject to fees and penalties as provided by law. See <https://www.bayareafastrak.org/en/tolls/toll-locations.shtml> for the toll schedule.
5. You agree that a \$25 fee may be charged to your account for checks returned by your bank or

financial institution.

6. You agree that BATA may charge a fee for providing extra statements. Please see our website for current fee amounts.
7. You agree to waive all interest or benefits, if any, that may accrue on any prepaid balances.

**Improper Use of Account:** Any attempt to use the account for purposes other than paying tolls may result in the termination of the account. The agency reserves the right to suspend, or terminate, accounts involved in such activity.

**Termination:** The Agencies may terminate this Agreement at any time and for any reason, including, without limitation, (1) your failure to pay any balance due within the time stated in any correspondence in connection with your License Plate Account or (2) your failure to incur any activity on your License Plate Account for 36 months or more. You may terminate your License Plate Account at any time by notifying the CSC.

Upon termination of a License Plate Account, any balance will be refunded to you within thirty (30) days, without interest, by check or credit card. Following any termination, you remain responsible for payments owed under this Agreement. If your License Plate Account balance is insufficient to cover outstanding charges, you will remain liable for all such amounts. If such unpaid charges are not promptly remitted, you may become liable for additional service charges, fines, or penalties, in accordance with applicable law, and you may be subject to collection actions for any unpaid balance.

**Changes:** The Agencies reserve the right to change the terms of this Agreement and these policies at any time by providing written notice on the FasTrak® website at [www.bayareafastrak.org](http://www.bayareafastrak.org). You will be deemed to have received such notice thirty (30) days after posting of that notice on the FasTrak® website. You agree to all changes when you use your account after that date.

**Release and Indemnity:** You hereby release the Agencies and their directors, commissioners, officers, employees and agents from all loss, damage, or injury whatsoever, known or unknown, arising out of or in any manner connected with the use of or participation in the License Plate Account program. You agree that neither the Agencies nor their directors, commissioners, officers, employees, or agents will incur any obligation or liability for any such loss, damage or injury. You agree to indemnify, protect, and hold harmless the Agencies and their directors, commissioners, officers, employees, and agents from all liability for any loss, damage or injury to persons or property arising from participation in the License Plate Account program.

**Failure to Comply** with any portion of this Agreement may result in your transactions being processed as violations under California Vehicle Code Section 40250 et seq., and any other applicable law. If violations occur, you will be subject to all fees, fines and penalties, and unpaid violations may be referred to collection or result in the DMV withholding your vehicle registration(s), as provided by law. The Agencies reserve the right to debit your account for unpaid violations, including fees and fines.

**Personal Information Notice:** Agencies' treatment of personally identifiable information is described in the Privacy Policy available at [www.bayareafastrak.org](http://www.bayareafastrak.org) and is consistent with Federal and State laws governing an individual's rights to privacy. Your disclosure of personally identifiable information related to this program is voluntary. Failure to provide the information requested may result in delays in the processing of your enrollment application or in providing updated account information to you.

Personally identifiable information provided by you and any data developed as a byproduct of your use of the electronic toll collection program will not be made available to third parties except as described in our Privacy Policy. You retain the right to inspect all personally identifiable information pertaining to your

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**Governing Law:** This Agreement shall be interpreted in accordance with the laws of the State of California. If any term of this Agreement is found to be invalid, such invalidity shall not affect the validity of the remaining terms.

**Communications:** Please address all inquiries and notices to:

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